

STRATA Customer Privacy Policy

This Privacy Policy governs how STRATA Networks collects, uses, maintains, and discloses information collected from customers (each, a “Customer”). STRATA provides communications infrastructure services to customers. As part of providing those services, STRATA may act as a controller of data, a processor, or neither. This privacy statement explains our position with respect to the services provided by STRATA.

Definitions

- Personal data – any information that relates to an identified or identifiable living individual. This includes name, address, telephone number, email address, and identification number.
- Processing – any set of actions which is performed on personal data such as collecting, recording, organizing, structuring, storing, altering, retrieving, using, disclosing, or destroying.
- Controller – the entity that determines the processes and means of processing.
- Processor – the entity that processes personal data on behalf of the controller.

For Services and Network Infrastructure

STRATA provides communications infrastructure services that permit customers to transport data in accordance with customer contractual requirements. The Customer is responsible for the data sent through these services and for ensuring that such data is appropriately protected. STRATA is NOT responsible for data transmitted over STRATA infrastructure. In such a role, STRATA is acting in the position of a Processor of customer data. STRATA does not possess any direct access to any customer content that is transmitted through our communication infrastructure. This separation is maintained through both technological and security controls implemented on our Service architecture.

How We Use Collected Information

Strata Networks collects and uses Customer information for the following purposes:

- To process transactions, administer Customer accounts, and comply with contracts
 - STRATA collects Customer names, addresses, telephone numbers, job titles, and email addresses directly from Customers. In such cases, Customer’s provide this information in accordance with contractual obligations. Customers warrant that they are legally authorized to the use and distribution of any data sent to STRATA and that Customer is legally authorized to submit such data to STRATA.
 - We may use the information Customers provide about themselves when placing an order only to provide service to that order. In addition, we may utilize such information to administer contracts, provide service, provide Customer notices or announcements, and to address billing and payment inquiries. We do not share this information with outside parties except to the extent necessary to provide the service.
- To send periodic emails
 - The email address Customers provide for order processing, will only be used to send them information and updates pertaining to their Services. It may also be used to respond to their inquiries, and/or other requests or questions.

Network Traffic Data

To properly administrate its network infrastructure and ensure the integrity of its services, STRATA collects data that is captured through system logging and data flow management systems. Such data includes, but is not limited to, source and destination Internet Protocol [IP] addresses, domain names, date and time indicators, and other network layer protocol header information as collected based on service capabilities.

How We Protect Your Information

We adopt, according to current industry best practices, appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, Customer name, password, and transaction information.

Sharing Your Personal Information

We do not sell, trade, or rent Customer information to others. We may share generic aggregated information not linked to any personal identification information with our business partners, trusted affiliates, and advertisers. We may use third party service providers to help us operate our business or administer activities on our behalf. Where third party services are utilized, STRATA will validate that the third-party provider has proper data privacy protections are in place.

Changes to this Privacy Policy

STRATA has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Customers to frequently check this page for any changes to stay informed about how we are helping to protect the information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your Acceptance of These Terms

By using our Services, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our services. Your continued use of our Services following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting Us

If you have any questions about this Privacy Policy, the practices of this Services, or your dealings with this Services, please contact us at: Strata Networks www.stratanetworks.com P.O. Box 398, Roosevelt, UT 84066 (435) 622-5007.